



Working Families' Friend

A NON-PROFIT AGENCY LENDING A HAND TO WORKING FAMILIES IN NEED

2016 ANNUAL REPORT

Greetings Friends and Supporters,

YES, WE HIT 3! \$3 Million in financial assistance to the women, men and families that we have assisted in their unexpected time of need. Since 2003 you have allowed us to make a huge impact on our community.

Our Founder, Mike Montgomery, had big enough dreams and big enough hopes to imagine that the little agency he started in 2003 would one day grow to a point of providing millions of dollars to change thousands of lives. But I don't know if even he had the vision of how many generous organizations, individuals, labor unions and corporations would come forward to say, "Finally, THIS is a cause I can get behind. WORKING PEOPLE deserve to have a place to turn!" Thanks to you, our supporters, Working Families' Friend is that place to turn for hard-working people who find themselves in a one-time crisis situation who need help and are told by other agencies that they don't qualify because they are employed.

In addition to reaching the \$3,000,000 mark, again, thanks to you, 2016 presented some other exciting accomplishments. The three-year "Burn The Mortgage" Debt Reduction Campaign was successfully completed and is highlighted in this year's Annual Report. We also had a very smooth transition as I entered into the office of the President in 2016. Mike Montgomery, our previous President, remains on staff full time and continues to provide invaluable guidance and direction. We were also able to create a new position and add Connie Mann as our Director of Development.

However, by far the most important accomplishment in 2016 is what YOU accomplished. Every one of you who provided encouragement, advice, guidance and, of course, who made financial contributions changed the lives of people you will never meet, people who will never be able to personally tell you thank you. So, on their behalf...THANK YOU. You will never really know the impact you've made.

Please take time to read the letter inside, "THROUGH THE EYES OF A DONOR" that was written on behalf of a dear friend's parents.

With great gratitude,
Joan E. Putthoff
President



MISSION STATEMENT

To gather community resources in order to enable employed and recently unemployed individuals to sustain and maintain quality of life through assistance, training, advocacy and financial support.

WORKING FAMILIES' FRIEND FINISHES STRONG!

We Did It...With Your Help We Burned That Mortgage

In 2013 the staff and Board of Directors at Working Families' Friend had a decision to make. The building we had inhabited for 11 years was being sold by the United Way of Greater Kansas City. After much consideration and research, we elected to purchase the building for \$275,000.

In 2014 we launched a 3-year Debt Reduction Campaign to pay-off that note, without accessing our Emergency Assistance funding. By the end of 2016 we had reached our goal and

declared the agency mortgage debt free!! We say "mortgage debt free" because we're learning about the challenges of owning and maintaining this beautiful old building. We appreciate the help from some of our supporters who have offered donated goods and services to assist with some already incurred necessary repairs.

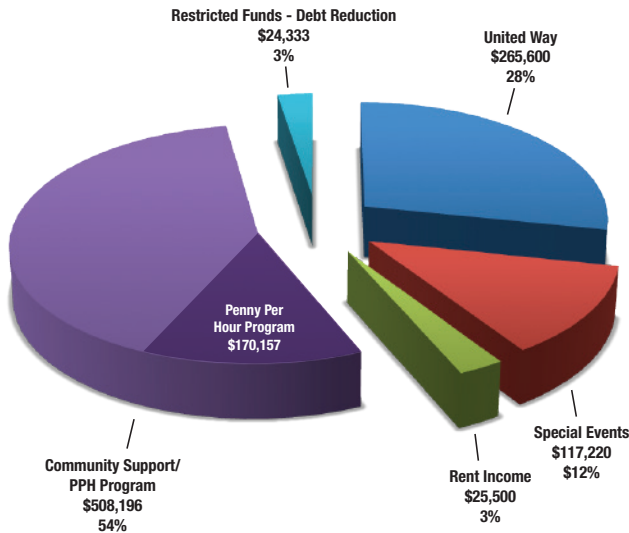
A very special thank you goes out to each of you who made this goal achievable. We couldn't have done it without you:

Ad Ventures of Kansas City
Todd Adams
Argosy Casino & Spa
Black & McDonald, Inc.
Burns & McDonald
Cargill Meat Solutions
Dunn Family Foundation
Enerfab, Inc.
Scott Grandon
Scott Heidtbrink

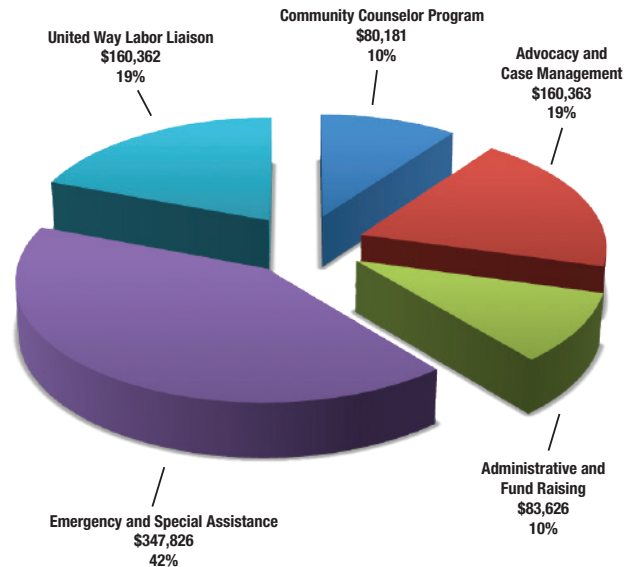
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IBEW Local #1464
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Gary & Sue Kemp
Kissick Construction Co., Inc
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Michael E. Montgomery
OPEIU Local #277
Par Electrical Contractors, Inc.
Pipefitters Local #533
Joan Putthoff
UFCW Local #1
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Ulico Management Company

INCOME \$940,849



EXPENSES \$832,358



OUR 2016 BOARD OF DIRECTORS

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THROUGH THE EYES OF A DONOR

Don and Betty Cook never knew about Working Families' Friend. Don passed away before Working Families' Friend was even created and Betty followed just a few years ago. But, their Daughter Kelly Meyers knows what we do. This is a letter from Kelly that accompanied her donation in memory of her parents, Don and Betty...

Dear Joan,

Again, thank you so much for all you and Mike do through Working Families' Friend to help those who work so hard each day and yet sometimes struggle.

What a wonderful organization to help those who are helping themselves. It is a wonderful concept and I am sure there are no organizations out there like it.

As you know, my dad was a 'working man.' He worked so hard and I think of him often as Rick and I now raise our three children.

We didn't realize it when we were young ourselves, but our parents got up each and every morning and went to work to provide a great life for us...a warm home, a wonderful education, nice clothes, pretty decent cars, and so much love to go along with all the material goods.

In my dad's case, he had to many times work out in the elements. Extreme hot or extreme cold, he went to work. I think of him every time I see a building under construction and men working out in the hot or cold and think, "He must of hated working in this extreme weather...ugh...He was quite a man to go to work every day in this and never once complain."

You know that my mom worked too. She had a great job and loved every minute of it. While she did not have to brave the elements, she faithfully worked each and every day of her almost twenty year career...no sick days...can you imagine? I am sure that she was tempted to call in sick a day or two after she waited up for me to come home in the wee hours of the morning...never did I once think of her having to work the next morning when I was out past my curfew with friends!

Well, I know that both my mom and dad would be extremely proud of the work that you do and the help you are providing those working families in need.

And, they would want to be a part of it too. So please accept this donation to help a working friend in need from two people who worked so hard themselves.

And, please know that those two people are smiling down on you from above as you help one of their own.

I love you and God Bless you and your work each and every day.

Your Dear Friend,

Kelly



Don & Betty



Rick & Kelly

AGENCY OVERVIEW

Working Families' Friend was founded on April 1, 2003 with the goal of filling a need in the community that was not being met. That need was providing emergency assistance to working, or recently employed, individuals who support themselves and their families. Most of our clients have never had to ask for help, or even know where to go at a time of unexpected need. Our emergency assistance usually comes in the form of advocacy by contacting our clients' lenders, utility companies, medical providers, funeral homes or other creditors to help alleviate or reduce the client's financial challenge. Traditional social service programs typically have low-income requirements to qualify for assistance. We believe that by providing assistance before a working person is forced into economic hardship, we can help maintain a healthy and productive community that benefits all.

Clients are referred to Working Families' Friend by trained Community Counselors within the workplace where the client is employed, or by other social service providers who cannot serve them due to their level of income or other circumstances. Great measures are taken to ensure that the need presented by the client is legitimate and that, if financial assistance is given, it is used for the intended purpose.

Working men, women, and families who seek assistance from Working Families' Friend have a few things in common. Each of them has worked hard to support themselves, their families and the community in which they live. Each has found themselves in a one-time, crisis situation that they were not able to anticipate. All of them find they do not qualify for needed help from other, traditional emergency assistance agencies due to their income level. That is why Working Families' Friend devotes itself to this underserved population. It is because of the generous support of our donors we are able to address this genuine need in our community.

Thank you for trusting us with your investment in your community.

Our Penny Per Hour Program

The Cornerstone of Support we Receive from the Community

Our Penny Per Hour Program is supported by organizations that elect to donate one penny per hour worked by each of their members or employees. This equates to an average of \$20.80 per employee each year. Nearly all the employees that we have spoken to express that the safety-net that Working Families' Friend provides is worth much more than \$20.80 per year. We extend great appreciation to each of the following organizations that participate in this program. They have committed to supporting Working Families' Friend, the community and its working families.

WE WANT TO ADD YOUR ORGANIZATION'S NAME TO THIS LIST

Bricklayers & Allied
Craftworkers Local #15
Carpenters Local #315
Construction and General
Laborers Local #264
Construction and General
Laborers Local #319
Construction and General
Laborers Local #1290
Heavy Construction Laborers' Local #663
IAFF Local #42

IAFF Local #3112
IAFF Local #3808
Painters Local #2015
Pipefitters Local #533
Plasterers' & Cement Masons Local
#518 (OPCMIA Local #518)
Plumbers and Gasfitters Local #8
Security Police Fire
Professional of America
*Sheet Metal Workers Local #2
UFCW local #2

**Special thanks to Sheet Metal Workers Local #2
for leading the way by being the first local union to reach
the 2 cents per hour level of giving!*



TO OUR DONORS

Who Helps Support Working Families' Friend? People Like You Who Do We Help? People Like You

"I've learned people will forget what you said... but they'll never forget how you made them feel"
—Maya Angelo

Here are a few examples of how you made people feel at their unexpected time of hardship and need.

“After the death of my spouse there were lots of unknowns. The assistance from you helped take some of the stress off my heavy load. Thank you very much. Your help is greatly appreciated. Your agency helps so many people that wouldn't be helped otherwise. My boss and I will continue sending our donations to Working Families' Friend.”

“My living situation was not good for my daughter and I thought I didn't have any option to make it safe for her. With your help, I was able to move us to an apartment. I thank you for the assistance to help me stabilize a home for her. I feel compelled to pay back, as I can, to help assist others at their time in need.”

“I want to personally thank you and the supporters of your agency for the assistance you provided to my husband and me. After my husband had a stroke and heart attack he was unable to work. Short-term disability didn't start for a month and provided minimal help with our bills. Without your assistance, we would not have been able to pay our bills and keep up with



our mortgage payment. I am hoping and praying my husband can return to work soon. Once we are back on our feet we will be happy to donate back to help another when they are in need.”

“I am the sole supporter of a family of six. I have been on short-term disability since my recent diagnosis with cancer. The disability check doesn't stretch very far. Your assistance helped us keep

up with the utility bills and get some food in the house. Thank you so much. When I am back on my feet again, and I know I will be, I will be happy to make a donation to Working Families' Friend to pay it forward to the next family in need.”



“Thank you. I greatly appreciate your organization's assistance during my painful journey of the loss of my husband. You were here to assist me when I couldn't have imagined the thoughtfulness of strangers. I also thank your supporters for donating and for allowing you to help me. Working Families' Friend is a great organization.”



ON BEHALF OF OVER 7,000 PEOPLE WHO WERE ASSISTED LAST YEAR, THANK YOU! WE COULDN'T HAVE OFFERED THEM HELP WITHOUT YOU— HERE'S HOW YOU CAN HELP ANSWER THEIR CALL

- ASK YOUR FRIENDS AND FAMILY TO SUPPORT WORKING FAMILIES' FRIEND
- Monthly Automatic Withdrawal from your account – it's so easy
- Support our Annual Fundraising Events
- Contribute Online at our website www.wffriend.org
- Payroll deduction through:
 - The United Way of Greater Kansas City
 - The Combined Federal Campaign
 - Missouri State Employees Charitable Campaign
 - City of Kansas City, Missouri Combined Charities Campaign
- Make a donation by writing a check
- Participate in our Penny Per Hour Program

If you choose to shop on Amazon, please use AMAZON SMILE. Amazon Smile is an exact replica site of Amazon, with the same products and the same prices. By choosing Working Families' Friend as your charity of choice, every time you make a purchase via SmileAmazon.com the AmazonSmile Foundation will donate a percentage of your purchase to Working Families' Friend at no extra charge to you. Share this opportunity with your friends.

As a not-for-profit agency, we are eligible to receive tax deductible donations under current IRS guidelines.

WORKING FAMILIES' FRIEND 2016 DONOR LIST

We are so grateful to all who support Working Families' Friend. The following is a list of individuals, corporations and organizations that have generously supported the work that we do. We make every effort to make sure this list is complete and accurate. *If you contributed to Working Families' Friend in 2016 and do not find your name or your organization's name listed, please accept our apologies and contact us so we can correct our records.* In some cases, companies do not provide us the names of individuals who have designated their United Way gifts to us through workplace campaigns, making it impossible for us to include these donors on our list. Again, we thank you for your generous support! Your gift has already been put to work.

\$20,000 AND ABOVE

Argosy Casino Hotel & Spa
Carpenters Local #315
IAFF Local #42
IBEW Local #124
Pipefitters Local #533
Sheet Metal Workers Local #2
Teamsters Joint Council #56
Truist
United Way of Greater Kansas City

\$10,000 - \$19,999

Thomas P. Burke
Iron Workers Local #10
Kansas City Building & Trades Council
Laborers Local #264
Operating Engineers Local #101
Painters Local #2012
Plumbers & Gasfitters Local #8
Teamsters Local #41
UFCW Local #2
UPS Foundation

\$5,000 - \$9,999

AT&T Employee Giving Campaign
Bank of Labor
Bricklayers & Allied Craftworkers #15
Carpenter's Regional Council St. Louis-KC
Cement Masons (OPCMA Local #518)
CWA/AT&T Charity Golf
Tournament Committee

IAM Local #778
Laborers Local #1290
Laborers Local #663
SPFPA Local #249
Teamsters Local #541
UAW Local #249
UFCW Local #1

\$1,000 - \$4,999

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AFGE Local #3399-Harry S.
Truman Vet Hospital
AFSCME Local #500
Amalgamated Transit Union Local #1287
Asbestos Workers Local #27
Anita Autrey
Nancy Bickley
Black & McDonald, Inc.
Blue Cross Blue Shield of KC
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Carpenters Local #1127
Roger Copple
CWA Local #6360
Duke Dujakovich
Gayle Ferguson
Floorlayers Local #1181
French's Mustard-Reckitt Benckiser
Patrick Gerstner
Greater KC AFL - CIO
Governor Stumpy's Grill House
David Hays
Heavy Constructors Association

Mike and Diane Horning
In memory of Andy Horning
IAFF Local #3112
IBEW Local #1464
IBEW Local #1613
IBEW Local #412
Theophilus Jackson
John Jantsch
John Jades
Todd Kauffman
Laborers Local #319
Alise Martiny
E. Thomas McCorkendal
Shannon McPeck
Alan Means
Kelly Meyers
Millwrights Local #1529
Michael Montgomery
Howard Morgan
Novak Birks, P.C.
NPMHU Local #297
Patrick O'Connell
OPEIU Local #277
Joseph Ortiz
Painters District Council #3
Painters Local #2015
Par Electrical Contractors, Inc.
Plumbers & Pipefitters Local #178
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Joan Putthoff
Darik Rademacher

Robert Rezin
Terry Riepe
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Stephen Ruley
Wesley Rupe
Ralph Stubbs
Cindy Stunkel
Teamsters Local #696
Reginald Thomas
Triumph Foods, LLC
UAW Local #31
Ullico Management Company
United Labor Credit Union
USWA Local #13
Western MO & KS Laborers' Charity
Western MO & KS Laborers' Dist. Council
Wilson-McShane Corporation

\$500 - \$999

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John Alexander
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Jerry Angel
Susan Barthol-Turner
Scott Baumgart
Lucas Biskup
David Bonewits
Cathy Bowen
Boyd, Kenter, Thomas & Parrish, LLC
Broski Fence Company

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Rodney Dela Cruz
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\$100 - \$499

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Almar Printing
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Scott Alvey
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Roy Bailey
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\$1 - \$99

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